

## ENVIRONMENTAL POLICY & QUALITY COMPLIANCE ALCAIDESA LINKS GOLF COURSE

It is through this policy and compliance statement that ALCAIDESA LINKS GOLF undertakes to include environmental management as part of its activities, by implementing the following basic principles:

- Designing, introducing, maintaining and improving an Integrated Quality and Environmental Management System, as per the international standards ISO 9001:2000 and ISO 14001:2004;
- Preventing pollution, taking into account environmental aspects that could cause negative effects on the environment, like the use of gardening fertilisers and products;
- Adopting the necessary measures to guarantee the fulfilment of the legal requirements applicable to all activities and services and any other requirements that the organisation may undertake to fulfil;
- Using any natural resources rationally, primarily with regard to the water used to irrigate the golf course, and any energy and raw materials used;
- Defining and periodically reviewing the objectives and aims established to fulfil this policy, as part of a process of continuously improving the system;
- Quickly and efficiently resolving any complaints and queries made by our clients and assessing such feedback and any other associated information, to our clients' satisfaction;
- Correctly managing any by-products produced by the organisation's activities, by separating the same "in situ" and, in the event of dangerous by-products, by having them removed by authorised operators;
- Spreading and conveying this policy to the stake-holders and promoting awareness amongst employees with regard to the environment and the need to fulfil the requisite standards of quality, by training and encouraging a degree of responsibility and participation in such areas;
- Promoting awareness amongst clients and users by conveying the value of and the need to protect the environment;
- Encouraging the involvement of any suppliers and any sub-contractors that work for the organisation, so that they apply environmental preventive measures and quality control measures that are equivalent and/or compatible to those adopted by the organisation itself.

This policy is available to the public and is reviewed and updated with a view to continuously improving it.

La Línea, 14th May 2004  
Version 0

THE MANAGEMENT

